

Miami Tennis Lessons

General Policies

Private Lessons:

Policies:

- Monthly Memberships will be charged the first week of each month.
- Lessons requested weeks/months in advance will have priority; lessons requested the same week will be booked upon availability.
- 50% down payment of the hour rate will be charged to the client in advance in order to book trial packages or single lessons.
- **Rain:** Time played will only be charged after 15min of playing.
- **When traveling to a client's court:**
 - The customer will be charged half a lesson, if the lesson cannot be given beyond our control or will be charged extra if the lesson could not be given on time. \$10 commute fee applies for traveling to client's locations up to 20 miles from 350 S Miami Ave, Miami, FL, 33130.

Refunds:

- Full refunds before making use of the lesson time booked.
- Prorated refund up to the amount of lessons left in the package..
- No refunds for every 'No Show' lesson.

Cancellations:

- Cancellations made at least 4hr in advance will not be charged.
- Cancellations made within 4hr prior to the reservation will be charged full amount.

Group Lessons:

Policies:

- Monthly Memberships will be charged the first week of each month.
- Memberships can be traded.
- Months with 5 weeks will increase membership rate to \$155 for that month.
- **Rain:** Time played will only be charged after 15min of playing.
- **No shows:** Coach will wait up to 30min on court for players. Lessons are not refundable for no shows.

Refunds:

- Memberships, refund for cancellations on our part or due to weather.
- Drop ins, refund for cancellations on our part or due to weather.
- Drop ins, refunds if canceled at least 4h before the lesson time.

Cancellations:

- Memberships can be canceled before the next billing cycle.
- Memberships cannot be canceled once the billing cycle has begun.
- Drop ins, cancellations made at least 4hr in advance will not be charged.